



To Our Customers

Echo's mission is to "deliver value to our customers." It is our commitment to offer the best solutions to meet our customers' production requirements. You will not only find hundreds of standard hi-temperature masking products, such as tapes, plugs and caps in this catalog, but also hanging solutions and ways to meet specific masking requirements with our engineering support.

Echo has one of the most experienced engineering and outside sales teams in the business. We work with thousands of customers to provide quick and cost-effective masking solutions to their unique situations. Our warehouses across the nation and in-house molding and converting facilities provide customers unparalleled support and speed in meeting their production schedules.

Echo offers not just products, but convenience and peace-of-mind service. Great ideas and great people at Echo ensure that we continually deliver solutions that exceed our customers' expectations. We would like to thank all of our customers for the loyalty and support that we have received over the past 40 years.

Sincerely,

Kingdon Offenbacher
Chief Executive Officer

Echo Values

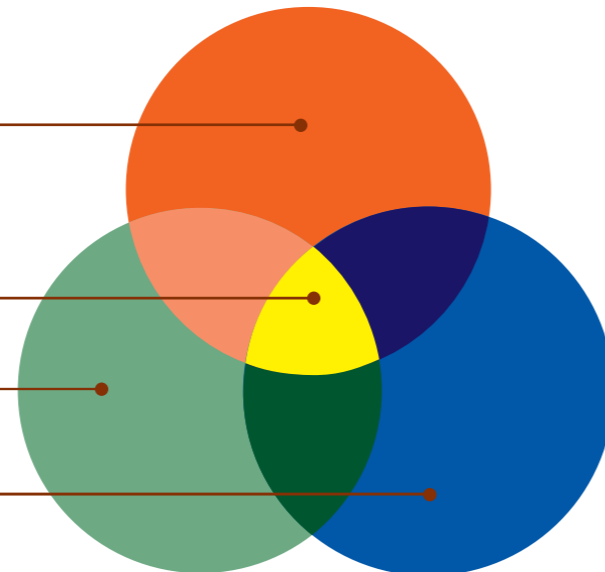
Echo's most valuable asset is our people. It is their collective values of quality, speed, service and customer satisfaction that drive Echo's success today.

Service

Customer Satisfaction

Quality

Speed



Quality Assurance

Echo Quality Policy

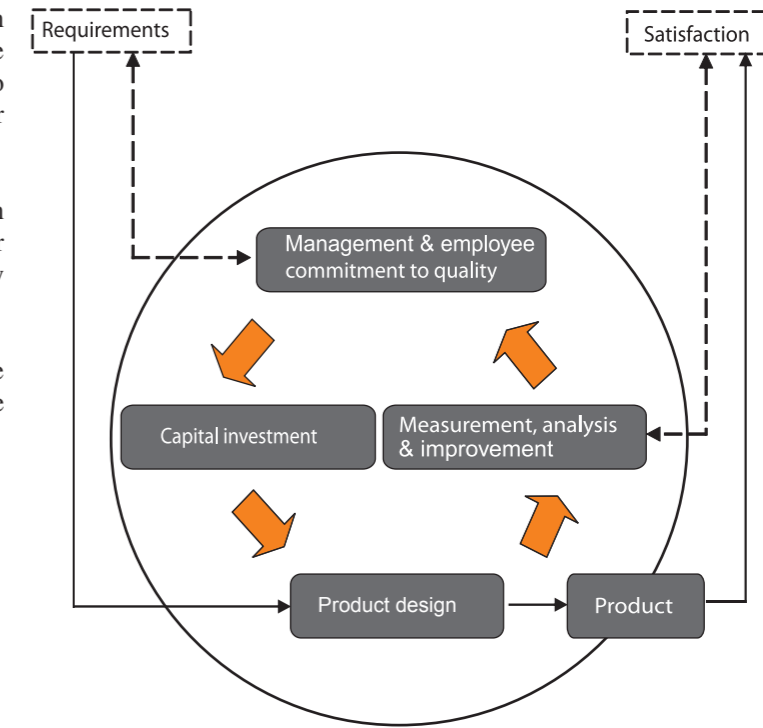
Echo Engineering & Production Supplies, Inc. is committed to ensure we provide quality products and support to our customers in accordance with their requirements.

We strive to continually improve upon our processes to better serve our customers in meeting their own quality and productivity goals.

We have quality objectives that are measurable and consistent. These objectives are part of our quality process.



Customers



Value Proposition

- Flexible & high quality production support
- Cost-effective custom solutions
- Cutting-edge design support and product development
- Easily accessible customer service
- Nationwide stocking and converting facilities

